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Portland, ME 04103

Industry Notification – Accessible Letter

Date:	March 8, 2016	Number: PRC 0227-03082016
Effective Date:	April 11, 2016	Category: Process
Subject:	New Hampshire E911 Service	
Related Letters:	N/A	
Attachments:	N/A	
Target Audience	IXC, CLEC, Wireless, UNE, Reseller	
Area Impacted:	New Hampshire	
Wholesale Customer Response deadline:	N/A	
Contact:	Please contact your account manager.	
Conference Call/Meeting:	N/A	

Dear FairPoint Communications Wholesale Customer:

As has been communicated to your company by the New Hampshire Department of Safety's Division of Emergency Services and Communications (DESC) the state of New Hampshire is moving from Enhanced 9-1-1 to a Next Generation 9-1-1 Emergency Services Internetwork (NG9-1-1 ESiNet.) DESC has contracted with INdigital to be the 9-1-1 system network provider for the state of New Hampshire. DESC requests originating 911 service providers establish a redundant set of connections to the ESINET at INdigital's points of interconnection (POI).

Today, your company may utilize FairPoint Communications' (FairPoint) optional E911 Service to interconnect to FairPoint's E911 hub/tandems and access the appropriate subtending Public Safety Answering Points (PSAPs). Effective April 11, 2016, FairPoint will no longer be the E 9-1-1 system network provider for the state of New Hampshire. As the underlying basis for FairPoint's optional E911 Service will cease to exist as of April 11, 2016, FairPoint will no longer provide optional E911 Service to transport other carrier's originating E911 calls to the state of New Hampshire's PSAPs or assume the obligations and liabilities of transporting non-FairPoint originating E911 traffic. Accordingly, FairPoint will stop providing optional E911 Service to your company pursuant to the terms of the applicable interconnection or commercial agreement and will withdraw its optional E911 interconnection service from its NHPUC No. 2 tariff effective April 11, 2016.

This transmittal is to advise you that effective April 11, 2016 FairPoint will cease offering optional E911 Service and stop routing non-FairPoint originating E911 calls to the state of New Hampshire's PSAPs.

You should immediately make arrangements to interconnect your company's network directly to INdigital's POIs to access the NG9-1-1 ESINET. Please also arrange to disconnect any existing E911 interconnection arrangements your company may have in place with FairPoint Communications effective at your earliest opportunity.

FairPoint recognizes that your company may need time beyond April 11 to directly interconnect with INdigital at INdigital's POIs. If so, please contact your FairPoint account manager to obtain information on the availability of an interim/transitional E911 transport service that FairPoint may provide for a fee to transport your company's originating E911 traffic from FairPoint's E911 hubs/tandems to INdigital's POIs.

Please contact your FairPoint Communications' account manager with any questions.